



## Quality Management System Policy

At **Sustainable We Co., Ltd.**, we are committed to delivering trusted and innovative certification and verification services that align with global expertise and nationally recognized standards. As a Validation and Verification Body (VVB) and Certification Body (CB) integrating AI-driven solutions into both customer service and internal management, we strive to enhance efficiency, reliability, and accessibility in our services. To achieve this, we are committed to:

### **1. Quality Services**

Providing accurate, reliable, and customer-focused certification and verification services that leverage technologies for enhanced efficiency and usability.

### **2. Integrity and Fairness**

Ensuring impartiality, transparency, and professionalism in every aspect of our work, while conducting business with ethical practices and fairness.

### **3. Continuous Improvement & Innovation**

Regularly enhancing our services and processes by adopting innovative technologies, such as AI-driven automation, and learning from feedback to ensure our offerings remain relevant and efficient.

### **4. Compliance and Recognition**

Meeting and exceeding all applicable legal, regulatory, and accreditation requirements, while striving to enhance national certification standards for greater international recognition.

### **5. Cost Efficiency & Accessibility**

Developing and utilizing cost-effective solutions that reduce the burden of certification and verification, making sustainability-driven assessments more accessible for businesses of all sizes.

### **6. Expanding Networks & Collaboration**

Growing a strong, quality-focused network of clients and partners, ensuring that our services continuously evolve to meet industry and stakeholder needs.

### **7. Empowering People**

Fostering a highly skilled and competent team of verifiers and auditors through continuous training and professional development, ensuring excellence in service delivery.

### **8. Sustainability & Social Responsibility**

Supporting environmental sustainability and local community development through responsible business practices and collaboration with government and industry stakeholders.

Our quality management system policy serves as the foundation for achieving our vision, mission, and goals. This policy will be reviewed regularly to ensure its effectiveness and ongoing alignment with our strategic objectives.

Effective Date: January 9, 2025

Approved by

*Surin N.*

Surin Natha

Managing Director